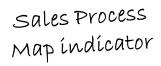
## Indicators deciding type of Sales Process?

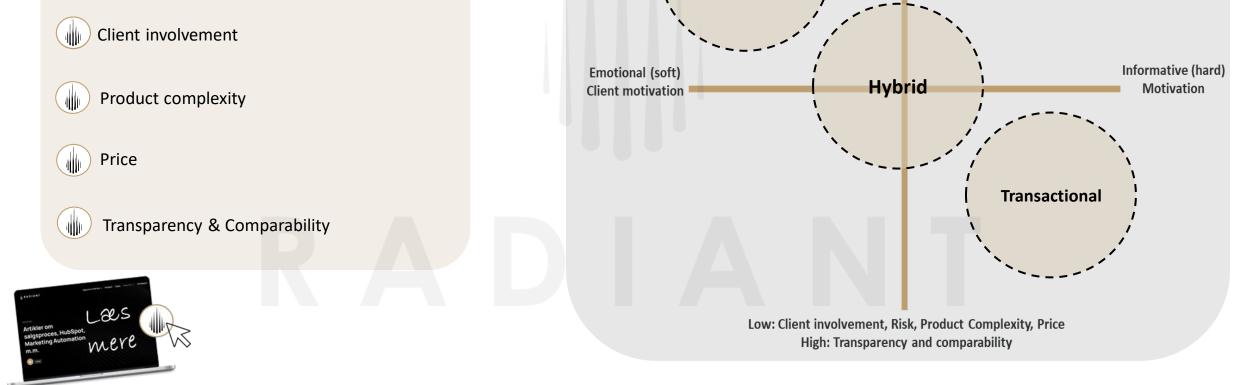


High: Client involvement, Risk, Product Complexity, Price Low: Transparency and comparability



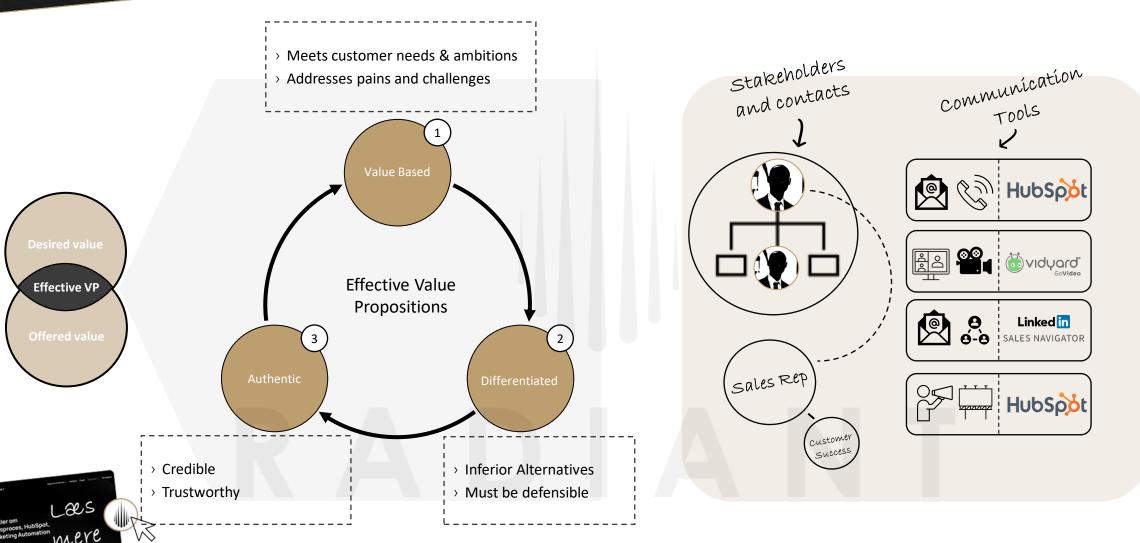
# Typical indicators

Perceived Risk



Relational

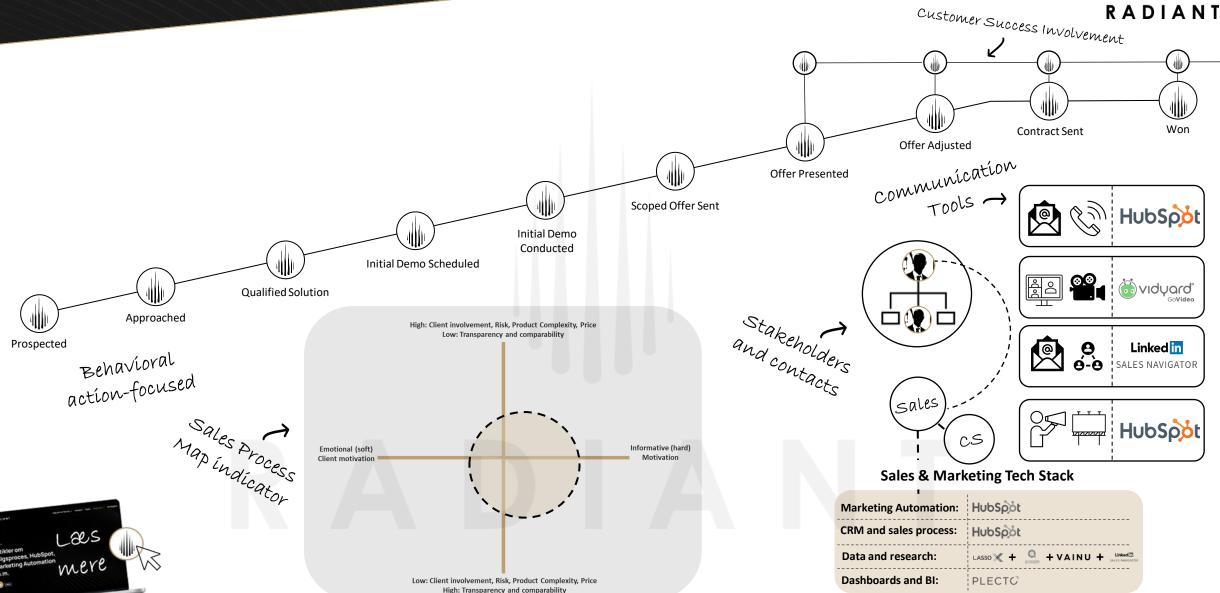
#### Sales Approaches: Communication





# Sales Process: Hybrid example





## Sales Process: Relational example



